

Albron implements cloud single sign-on for 1,000 locations and 4,500 employees.



Albron works for companies and governments, at schools and universities, in hospitals and care institutions, at events and in day and residence recreation. Some 4,500 employees are active in nearly 1,000 locations in the Netherlands. During the work, employees, managers and holiday workers regularly change location.

There are ten websites on which they have to log in, but not everyone always knows the location-specific user names and passwords. The need for Single Sign-On (SSO) was, therefore, strong from within the organization – a need that had been an important item on the agenda during the manager meetings for a long time.

Albron's distinguishable characteristic is presenting creative food concepts that tell a story based on great sense of hospitality, delicious, healthy and sustainable food products, and trust in solid, outside-the-box collaboration. Those features give clients a financial benefit, guests – a warm welcome, employees – a pleasant work environment, and suppliers – a strong partner.

Client

Albron

Challenge

Due to the changes of employees, managers and holiday workers at the locations, it was a challenge to keep track of the different login details. Employees were confronted with ten websites with location-specific user names and passwords.

Solution

With Single Sign-On from HelloID, the co-workers can access the various websites and webshops directly from the SharePoint portal without having to log in again.

Products

HelloID Access Management, SharePoint integration

Result

The turnaround time for orders has improved and the satisfaction of employees at the locations has been increased by removing a number of passwords. In addition, the password-related management burden is considerably reduced.

“With the implementation of the SSO Portal HelloID, it is no longer necessary for Albron employees to log in separately on the various websites.”

Paul Vermeer
System Administrator

Paul Vermeer, system administrator at Albron: “We want to keep it simple. Supplier websites and webshops are often difficult to log in and typically have small IT departments and do not offer SSO opportunities.” The challenge was to provide employees SSO without burdening suppliers with complex technical projects. Mr. Vermeer: “We had been looking for such an application for quite some time. A tool must help us without interfering with how the supplier has set up its authentication methodology technically. The lead-time for orders has improved and the frustrations at the locations have been removed.”

Integration with sharepoint

Albron looked for a solution that matched the current method. The central SharePoint portal is used to place orders and create schedules. According to Paul Vermeer, the notes with login data were open and exposed in the past. “Employees can log in via the cash register system or an office desktop to gain access to the SharePoint portal. Employees now have one overview of applications and do not need to log in again. Because HelloID is integrated with SharePoint, this seamlessly fits in with the current working method of the employees. No additional training was required.

Fewer reports on the service desk

Within the Albron IT department, 3 employees conduct front-line support. Many reset password requests were received, especially during holidays. Paul Vermeer: “The service desk often had to contact the various suppliers to reset the passwords. This often took some time. By entering HelloID, the login

Benefits of HelloID

- ✓ Central management of applications
- ✓ Single Sign-On for websites
- ✓ Supplier independent authentication
- ✓ Multiple passwords removed
- ✓ Integration with SharePoint
- ✓ Connect with current working method
- ✓ Fast implementation and direct result

to all applications is now decentralized. The location manager receives login details from the supplier, and only needs to enter the data once. The number of notifications on the service desk has decreased significantly with the introduction of HelloID. Paul Vermeer: “We no longer need central management. Employees only have to press the button of the supplier.”

Result

Albron is extremely satisfied with the results of HelloID and the collaboration with Tools4ever. Paul Vermeer: “We started with a Proof of Concept of a month. After that we decided to switch to the live environment. We went to 800 locations from 10 locations within one week. At Tools4ever, updates are announced in advance with indication of what the impact might be. We are informed, and that is very nice. In addition, the lead time is very good. If we have questions, they are answered immediately. During the setup everything was clear and the websites were made within HelloID Single Sign-On.” In addition to reliability, scalability was very important, Albron added extra locations without any problems.