



## CULVER CITY UNIFIED SCHOOL DISTRICT

### UMRA Allows for Easy Lifecycle Management of the Student and Staff Accounts

#### EXECUTIVE SUMMARY

##### CUSTOMER

Culver City Unified School District

##### PROBLEM

Culver City Unified School District planned to implement Google Apps, but knew manually rolling it out to all students and employees would be a huge task.

##### SOLUTION

UMRA and PSM were implemented, allowing Culver City USD to automate their account management, including the process of managing Google Apps accounts.

##### PRODUCTS

User Management Resource Administrator (UMRA) and Password Synchronization Manager (PSM)

##### RESULT

Google Apps was implemented and student and employee accounts are now easily created, updated, and disabled without manual intervention.

Culver City Unified School District is a public district located in Culver City, California. The district encompasses four elementary schools, two middle schools, two high schools, and several other schools such as a language program and adult education. Currently between their ten schools they manage 800 staff members and over 7,000 students.

Prior to implementing Tools4ever's products, the district was manually creating and managing user accounts for their thousands of students and employees. This process was slow and extremely inefficient. In the summer of 2014, the district decided they wanted to implement Google Apps for all of their staff and students to enhance the learning experience. Robert Quinn, Technology Director at Culver City Unified School District said, "We had originally planned to do manual exports and imports through our SIS and Google manually." He quickly realized that this would be a tremendous undertaking.

#### AUTOMATION OF ACCOUNT MANAGEMENT

Quinn was proactive. He decided that the district should look into a solution that would assist with the account creation and management process. He contacted his peer at Hawthorne School District who recommended a solution they were successfully using for automation; Tools4ever's User Management Resource Administrator (UMRA).

Quinn then contacted Tools4ever and began working closely with them to plan, implement, and test UMRA for the district. "Everyone I spoke to at Tools4ever was very helpful and really seemed to understand the needs of our organization," added Quinn. The district also wanted to have the solution implemented by September, the beginning of the school year, which Tools4ever was able to achieve in time for all new student enrollments.



## “UMRA HAS BEEN A HUGE LIFE SAVER FOR ME. IT PROBABLY HAS SAVED HOURS OF MY WORK SCHEDULE EVERY WEEK”

ROBERT QUINN, TECHNOLOGY DIRECTOR AT CULVER CITY UNIFIED SCHOOL DISTRICT

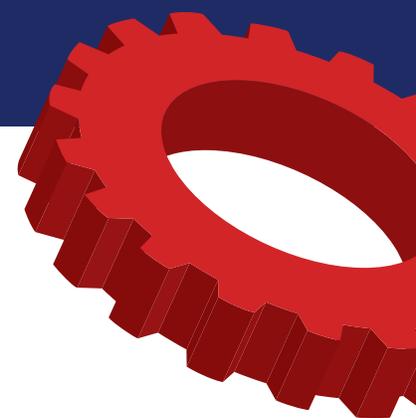
UMRA now allows Culver City USD to automate their entire account management process so that no manual action is required. When a new student begins at the district their information is simply entered into the student information system and UMRA automatically creates an Active Directory account, a Google Apps account, puts them in the appropriate groups, and any other actions that Culver City USD has set. Quinn added, “When a new student joins the district, within 24 hours they have their accounts created and everything set up for them”.

### EFFICIENT MANAGEMENT PROCESS

“UMRA has been a huge life saver for me. It probably has saved hours of my work schedule every week,” said Quinn. The automated process ensures that students quickly have their accounts created and updated throughout the school year if necessary.

UMRA has even been extremely beneficial to the teachers at Culver City USD. They can have their students accounts created or changed if needed at any point in the year, which is especially helpful for students who join mid-year. “The teachers love how easily student accounts are created. They probably don’t realize how difficult it would be without UMRA,” said Quinn.

“It has been great working with Tools4ever. They are always friendly, knowledgeable, and willing to help. I never felt pressured in anyway, no matter how often I needed help with our projects,” added Quinn.



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